

## **Live Borders' Guide to Information**

This guide is to help you access our published information. There is a linked table of contents at the end of this document, to assist your navigation.

### **Introduction**

Live Borders has adopted the 2017 Scottish Information Commissioner's Model Publication Scheme (MPS) published on our website

<https://www.liveborders.org.uk/useful-info/freedom-of-information/>

"Published" information must be:

- i. Already produced and prepared
- ii. Available for anyone to access easily without having to make a request for it

Research and information services which involve the commissioning of new information are not "publications".

Published information falls into 9 classes:

- 1. About the authority - Live Borders**
- 2. How we deliver our functions and services**
- 3. How we take decisions and what we have decided**
- 4. What we spend and how we spend it**
- 5. How we manage our human, physical and information resources**
- 6. How we procure goods and services from external providers**
- 7. How we are performing**
- 8. Our commercial publications**
- 9. Our open data**

## Class 1: About Live Borders

Information about Live Borders, who we are, where to find us, how to contact us, how we are managed and our external relations.

Live Borders is a company limited by guarantee, registered in Scotland by the Registrar of Companies for Scotland, Company No SC234577. Live Borders (formerly BSLT) was incorporated as a private limited company under the Companies Act 1985 on 7th February 2003.

Live Borders is a registered charity (Scottish Charity Number SC034227), regulated by the Office of the Scottish Charity Regulator (OSCR).

The Company's objectives are to provide or assist primarily for the benefit of the community and visitors of all ages to the administrative area of the Scottish Borders and any surrounding areas each of the following:

A) The advancement of:

1. the arts, heritage, culture and science
2. health through helping people improve or maintain their health
3. education through the wide variety of facilities, services, programmes, training courses and cultural, arts, heritage and science events, activities, collections and exhibitions which are provided by or organised through Live Borders
4. community development and rural regeneration

B)

1. the provision of facilities and services areas for recreational, sporting or other leisure time occupation in the interests of social welfare, such facilities being provided to the public at large save that special facilities may be provided for persons who by reason of their youth, age, infirmity or disability, poverty or social or economic circumstances may have need of special facilities and services

Live Borders was established in 2003 as a non profit distributing company, to operate and manage sport and leisure facilities on behalf of Scottish Borders Council. In 2011, Live Borders (known at that point as Borders Sport and Leisure Trust) transferred the additional services of Active Schools and Sports Development from Scottish Borders Council into the BSLT family. On 1 April 2016, Cultural Services were transferred from Scottish Borders Council and our organisation was rebranded, to reflect our larger and broader remit, as Live Borders.

At the heart of Live Borders is a commitment to making our communities healthier, happier and stronger.

## General information

### Where to find us:

<https://www.liveborders.org.uk/>

### Head Office:

A: Live Borders, Council Headquarters, Newtown St Boswells, Melrose, TD6 0SA

T: 01896 661 166

E: [enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk)

Opening hours: Mon – Fri 09:00 – 17:00

### Customer care & complaints:

T: 01896 661 166

E: [enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk)

### Freedom of Information enquiries

T: 01896 661 166

E: [foi@liveborders.org.uk](mailto:foi@liveborders.org.uk)

## Charging schedule for published information

Information which is published on our website is available to download free of charge. Information which is not yet published, but which will be made available on request, under the Act, will be free of charge where it can be sent electronically. If paper or disc /memory stick is preferred, charges will apply to cover the cost to Live Borders of producing the copy. Charges are calculated on the basis of the actual cost to Live Borders of providing the information.

See General information freedom of information requests for how to make a request for non-published information.

	Size of paper	Cost per single side sheet	Cost per double side sheet
Black & White	A4	40p	80p
Colour	A4	70p	£1.40
Black & White	A3	60p	£1.20
Colour	A3	£1.30p	£2.60
Computer discs	No longer available		
Memory stick	No longer available		

Postage costs will be charged at the rate we paid to send the information to you, Royal Mail second class.

We do not pass on any other costs to you in relation to our published information.

## Organisational Structure

Live Borders has an interim structure.



Full details for all our venues and facilities can be found on our website  
<https://www.liveborders.org.uk/>

### How Live Borders is run

Live Borders is governed by a Board of Trustees. Operational running is managed by the Executive Team.

### Governance:

Live Borders has a Board of Trustees made up of 15 directors; 3 individuals nominated by the local authority, 1 nominated by NHS (Borders) and 10 other trustees. Information is published at <https://www.liveborders.org.uk/about-us/our-board/>

There are two committees:

- Finance committee
- Audit & Governance committee

Information about the roles and responsibilities of these committees can be found within the Board Governance Guidelines published at <https://www.liveborders.org.uk/about-us/our-board/>

Strategic direction is led by the Board.

Operational strategic decision making is led by the Executive Management Team:

### Executive Management team:

#### Interim CEO: Graeme Murdoch

Graeme joined Live Borders in 2011 as Active Communities manager, transferring across from Scottish Borders Council which he joined in 2003. Graeme has 20+ years of experience working with Active Schools, Sports Development and Health. He brings a wealth of leadership experience and has a sound knowledge of Live Borders services and facilities. With a track record of working closely with Scottish Borders Council Graeme is well placed to work with Live Borders Board of Trustees and to lead the company through a phase of transition.

A keen runner and active coach within his local community, Graeme has a keen interest in sport, health and wellbeing, endorsing much that Live Borders stands for. Graeme will provide a steady hand and a point of leadership over the next period as we jointly progress a period of transformation and change with the Council.

#### Interim Director of Planning and Performance:

Jill joined Live Borders in July 2023 as Interim Director of Planning and Performance. She is an experienced leisure consultant and business manager with a wealth of experience and knowledge gained in the Culture, Leisure and Trust Sectors over a 40-year career in the public, private and leisure trust sectors. Jill most recently worked for 10 years at Sport Aberdeen, in various director

roles, transforming key parts of the business with her final position being Director of Customer & Commissioning. Jill brings business strategy skills, a great understanding of business requirements and a passion for delivering professional, high quality services and ultimately making a difference to people and their communities. Outside of work she has an enthusiasm for outdoor activities on land and sea.

Jill takes a leading role providing support to Business Services, strategy development and liaising with external bodies and our own Board of Trustees. Working closely with EMT Jill fulfils a vital role in maintaining a cohesive management team.

## Fair Work Employer

Live Borders aspires to gain accreditation to be recognised as a Fair Work employer. We currently pay the real living wage. Our Fair Work Statement is published on our website

<https://www.liveborders.org.uk/about-us/freedom-of-information/>

## Class 2: How we deliver our functions and services

Information about our work, our strategy and policies for delivering functions and services and information for our service users can be found on our website [www.liveborders.org.uk](http://www.liveborders.org.uk) a brief description of services can be found below:

Live Borders is a charitable trust delivering culture and sport across the Scottish Borders, with a cultural focus on the advancement of arts, heritage, culture, health, education and science for the benefit of the community and visitors. Our vision is to improve lives through physical activity, sport and culture, making our communities healthy, happier and stronger.

### Description of functions

**Active Communities** delivers a varied programme through Active Schools, working with young people in schools and through an exciting seasonal line up of events and activities. Sports Development, aimed at more than the seven target sports, works with, and supports, many clubs across the Borders. Health development is a key area of focus, working in partnership with NHS Borders and others.

**Creative Communities** supports, promotes and develops arts and cultural activity working in partnership with schools, community groups in the public and private sectors.

**Community Centres** provide local, accessible, affordable facilities for community activities. They are community hubs, managed by management committees, with the support of Live Borders, reinvesting income into the community.

We offer a large selection of **Halls and Venues** across the Scottish Borders for both public and commercial use. The venues vary in size and accommodate many different events ranging from concerts and wedding receptions to private parties,

craft fairs and local festivals. From meeting rooms to large capacity halls, some with raked seating, our halls provide an opportunity to host your event.

Live Borders manages a range of **Sports Facilities**: three combined leisure centres with swimming pools, three swimming pools, one dryside leisure centre, one sports complex offering gym, track and an indoor bowling centre. Our team provides a range of activities in our pools, gyms, including fitness classes and other health programmes across the Borders.

**Libraries** throughout the region provide introductory courses in basic IT to all ages, there is a range of online reference resources, in addition to the traditional book stock. The mobile fleet delivers a library service to the remote rural inhabitants of the Borders.

The **Museum, Galleries and Archives** service presents exhibitions throughout the Borders, providing comprehensive coverage of the region's unique heritage. Working in partnership with the British Museum and other partners, we bring a variety of internationally significant contemporary art exhibitions to the region. The **Heritage Hub**, located in Hawick, is home to the Scottish Borders archive and local history service. Open to the public, this unique facility allows you to trace your family tree and find out about Borders history. The archive materials bring to life the research and visitors might discover original artefacts relating to their forebears.

**Tower Mill**, located in the Heart of Hawick, boasts a vibrant café bar, offers a varied programme of film screenings, live events, workshops, exhibitions, community group events and educational activities. There is also hot desking and office rentals.

### Great Tapestry of Scotland

A brand new visitor experience, which opened in Galashiels in summer 2021 as a leading attraction in Scotland's portfolio, celebrating the creative talents of the stitchers, the story of Scotland and its people, and the wider textiles' story in the Borders. Set in an eye-catching building with a café, the Tapestry also delivers a programme of temporary exhibitions, to enhance the visitor experience.

### Statement of Public Task

Re-use of Public Sector Information Regulations 2015 requires us to have a Statement of Public Task, under Class One we have provided Company's purposes as filed with OSCR. The Company's Articles of Association are published at <https://www.liveborders.org.uk/about-us/our-board/>

### Corporate Strategy:

Live Borders 2018-2023 Strategy is available to download at <https://www.liveborders.org.uk/about-us/our-strategy/>

### How to report a concern:

### Customer care & complaints:

T: 01896 661 166

E: [enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk)

## Reports of Live Borders exercise of its statutory Functions:

Statutory services are Library & Information service and Archive service.

Public library services in Scotland are a devolved issue and are administered by local authorities which have a statutory duty to secure the provision of adequate library facilities for all persons resident in their area. SBC has outsourced the provision of this service to Live Borders. Live Borders delivers the service on behalf of the Council.

Scottish Borders Archives and Local History service is managed on behalf of Scottish Borders Council by Live Borders. The core functions are carried out within a legal framework including Public Records (Scotland) Act 2011, Freedom of Information Act 2000 and Data Protection Act 2018.

## **Service policies, internal procedures, Service schedules and delivery plans Facility / Service Plans**

Live Borders operational plans and procedures for facilities and services are not routinely published, but can be requested under the Act.

Reporting includes:

- The Chartered Institute of Public Finance and Accounting (CIPFA) annually for Public Libraries and for the Archive (Heritage Hub)
- Contributes to Scottish Borders Council's (SBC) Culture and Sport return to CIPFA annually
- Local Government Benchmarking Framework return annually

## How to access services:

Our services can be accessed directly at centres and venues, where staff will be happy to help.

Information about our services and their offering can be found on our website.

[www.liveborders.org.uk](http://www.liveborders.org.uk)

Services are grouped into seven families:

- Arts & Creative
- Community Centres / Halls
- Fitness & Health
- Library Services
- Museums, Galleries & Archives
- Play & Visitor Attractions



- Sport & Swim

### **Service fees & charges**

As a charitable trust many of our services are provided free of charge. A price list for Live Borders is available to download from our website <https://www.liveborders.org.uk/about-us/publications/>

Relevant prices lists are also published on individual web pages and can be found on our Publications page <https://www.liveborders.org.uk/about-us/publications/>

### **Class 3: How we take decisions and what we have decided**

Information about the decisions we take, and how we involve others.

#### **Board**

Board agendas and minutes are published for the current year and past two financial years and are available at

<https://www.liveborders.org.uk/about-us/our-board/>

Live Borders does not publish Board papers, these may be made available (redacted as required) on request from

[enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk)

Notices of our Annual General Meetings are available at

<https://www.liveborders.org.uk/about-us/our-board/>

Our Annual Report is available at

<https://www.liveborders.org.uk/about-us/publications/>

#### **Reports of regulatory inspections, audits and investigations**

None.

## **Class 4: What we spend and how we spend it**

### **Annual Report & Accounts**

Our financial information is published in our Annual Report, published at <https://www.liveborders.org.uk/about-us/publications/>

Our financial regulations are published at <https://www.liveborders.org.uk/about-us/publications/>

### **Board Member Expenses**

Board members are not remunerated other than travel expenses to and from meetings. Details of expenses are not published, but are available on request. [enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk)

### **Senior Staff Expenses**

Expenses: subsistence, travel and accommodation are not published, but may be made available on request. [enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk)

### **Pay & grading structure**

This information is not available.

### **Funding Awards & how to apply for them**

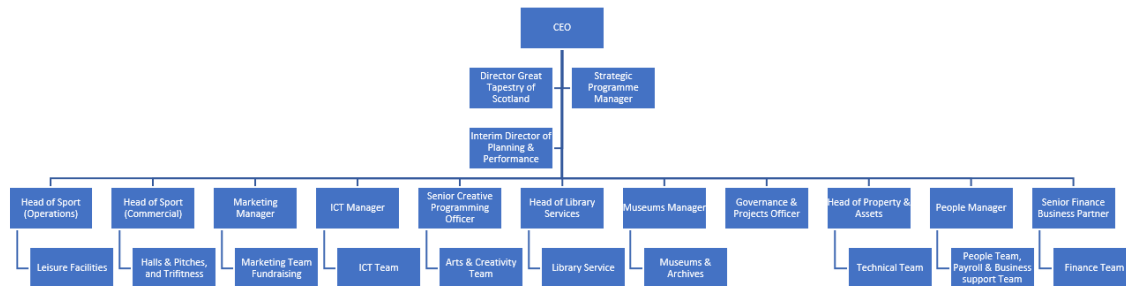
Please contact [enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk)

## Class 5: How we manage our human, physical and information resources

Information about how we manage the human, physical and information resources of Live Borders.

### Strategy and management of human resources

#### Staffing structure



#### Human resources policies:

HR and other policies are available on request.

To request any procedure or policy please contact [enquiries@liveborders.org.uk](mailto:enquiries@liveborders.org.uk) or phone 01896 661 166

#### Physical & information resources:

Live Borders former Head Office (owned) is currently leased to a charity. Head Office staff are located in the new Head Office within Council Headquarters in Newtown St Boswells.

All other estate is owned by Scottish Borders Council.

There are no published development plans at present.

#### Information resources

Records management policy: this policy is in draft stages and will be published once finalised.

Retention schedule: this is not published in its entirety, but extracts are published at:

<https://www.liveborders.org.uk/useful-info/data-processing/>

Freedom of Information, Data Processing, Cookies, Privacy Statement, Terms and Conditions can be accessed at <https://www.liveborders.org.uk/useful-info/freedom-of-information/>

## **Class 6: How we procure goods and services from external providers**

Information about how we procure works, goods and services, and our contracts with external providers.

### **Procurement policies & procedures**

Details of Live Borders invitations to tender can be found on the [www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk) website.

## **Class 7: How we are performing**

Information about how we perform as an organisation, and how well we deliver our functions and services.

This section is under development. Live Borders is currently undergoing a joint Transformation Review in conjunction with Scottish Borders Council.

## **Class 8: Our commercial publications**

Information packaged and made available for sale on a commercial basis and sold at market value through a retail outlet eg a bookshop, museum, or research journal.

Live Borders operates a number of retail outlets in our museums and visitor attractions, details available at site.

## **Class 9: Our open data**

Open data made available by Live Borders as described by the Scottish Government's [open data resource pack](#)

Live Borders does not have any open data.

### **Copyright and re-use of our information**

Unless otherwise stated, Live Borders holds the copyright for the information available through this website.

Where the copyright for information available on this website is held by a third party, we make this explicit. For example, we may have sought permission from a partner organisation to use a photograph. In this case the relevant web page will include a credit to the partner organisation. If you wish to copy, print or re-use third party content from this website you must contact the third party yourself to ask for their permission.

<https://www.liveborders.org.uk/useful-info/terms-conditions/>

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